



SECURE CARE PRODUCTS[®], INC.

Advantage 500DE Installation Manual

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TABLE OF CONTENTS

. IMPORTANT NOTICES	3	A. <i>Connecting the panel to the Fire Alarm control panel.</i>	14
. ADVANTAGE 500DE POWER AND GROUNDING REQUIREMENTS	5	B. <i>Connecting multiple Advantage 500DE panels to the Fire Alarm control panel.</i>	15
. TYPICAL SYSTEM INSTALLATION	7	. ADVANTAGE 500DE PROGRAMMING INSTRUCTIONS	16
. PANEL LAYOUT	8	. ADVANTAGE 500DE PROGRAMMING INSTRUCTIONS (CONTINUED)	17
. NURSE STATION PANEL LAYOUT CONNECTION, #203 FOUR POSITION (#204 EIGHT POSITION)	9	. ADVANTAGE 500DE PERIMETER ACCESS CONTROL	18
. SOUNDER CONNECTIONS	9	A. <i>To test the Escort feature.</i>	18
. MAGNETIC DOOR CONTACT	10	B. <i>To test the Anti-Tailgate feature.</i>	18
. CONNECTING 2 SETS OF MAGNETIC DOOR CONTACTS	10	C. <i>To test the Remote Keypad.</i>	18
. CONNECTING A NORMALLY OPEN PUSH-BUTTON TO THE ADVANTAGE 500DE SYSTEM. (PART # A04150900)	11	D. <i>To test the Remote Push-button.</i>	18
. REMOTE KEYPAD CONNECTION	11	. ADVANTAGE 500DE DELAYED EGRESS MAGNETIC LOCKING SYSTEM	19
. ELECTROMAGNETIC LOCK CONNECTIONS	12	A. <i>To test the Escort Feature.</i>	19
A. <i>Connecting single Electromagnetic lock to the Advantage 500DE panel.</i>	12	B. <i>To test the Anti-Tailgate Feature.</i>	19
B. <i>Connecting multiple Electromagnetic locks to the Advantage 500DE panel.</i>	12	C. <i>To test the Delayed Egress Feature.</i>	19
. CONNECTING THE DELAYED EGRESS SWITCH TO THE ADVANTAGE 500DE SYSTEM (A41010900 LOCK ONLY)	13	D. <i>To test the Door Status Feature.</i>	19
<i>Connecting multiple Delayed Egress Switches to the Advantage 500DE Panel.</i>	13	E. <i>To test the Fire Alarm Release Feature.</i>	19
. CONNECTING A NORMALLY OPEN PUSH-BUTTON TO THE ADVANTAGE 500DE SYSTEM. (PART # A04150900)	14	. ELECTRICAL SPECIFICATIONS	21
<i>Advantage 500DE connection to a momentary exit release device.</i>	14	. MOUNTING BOX	21
. FIRE ALARM CONNECTIONS	14	. GENERAL PRODUCT WARRANTY STATEMENT	22
		1. <i>Notices</i>	
		2. <i>Limited Warranty</i>	
		3. <i>Limitations of Liability</i>	
		4. <i>Governing Law and Arbitration</i>	
		5. <i>Severability</i>	
		6. <i>Waiver</i>	

IMPORTANT NOTICES

PLEASE READ THIS MANUAL BEFORE BEGINNING THE INSTALLATION OF A SECURE CARE SYSTEM

This installation manual is provided for reference by purchasers and installers of Secure Care Products, Inc.'s ("Secure Care's") systems. This manual is not intended as a catalog of warnings for the protection of anyone or as a substitute for obtaining professional training or assistance in the design of a facility's security procedures and systems, or in the installation, set-up, testing, support, operation, maintenance, repair or use of Secure Care's systems. Nothing in this manual modifies the terms of Secure Care's General Product Warranty Statement or of any written agreement signed by Secure Care or creates further warranties or extends benefits of any sort to anyone beyond those already expressly established in Secure Care's General Product Warranty Statement and in any written contract signed by Secure Care.

1. Secure Care is Not Responsible for the Locks

ALL LOCKS USED WITH SECURE CARE'S SYSTEM ARE DESIGNED, MANUFACTURED, LABELED AND DELIVERED SOLELY BY AN INDEPENDENT VENDOR OVER WHOM SECURE CARE HAS NO CONTROL AND FOR WHOSE ACTIONS OR FAILURES TO ACT SECURE CARE DISCLAIMS ALL RESPONSIBILITY. REGARDLESS OF WHETHER THE LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE, SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE LOCKS WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE LOCKS AND/OR THEIR USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE INDEPENDENT VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE INDEPENDENT VENDOR.

2. Secure Care Is Not Responsible for The Computer Hardware.

IF YOU PURCHASE COMPUTER HARDWARE THROUGH SECURE CARE AND REQUEST THAT SECURE CARE SOFTWARE BE INSTALLED AND TESTED ON THAT HARDWARE AT THE FACTORY, SECURE CARE WARRANTS ONLY THAT THE HARDWARE AND THE SOFTWARE PACKAGES WERE INSTALLED, SET-UP AND TESTED PRIOR TO SHIPMENT IN ACCORDANCE WITH ALL SECURE CARE PRODUCT MANUALS AND THAT, AT THE TIME THE HARDWARE AND THE SOFTWARE PACKAGES WERE FINALLY INSPECTED AT THE FACTORY, THEY WERE PERFORMING (SUBJECT TO SECURE CARE'S SPECIFIED TOLERANCES) IN ACCORDANCE WITH SECURE CARE'S SPECIFICATIONS. SECURE CARE WILL NOT BE RESPONSIBLE FOR ANY DEFECTS IN OR PROBLEMS CAUSED BY THE HARDWARE, ALL CLAIMS FOR WHICH MUST BE MADE TO THE HARDWARE MANUFACTURER AND/OR VENDOR. SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH HARDWARE CARRIES SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE HARDWARE WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE HARDWARE AND/OR ITS USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE HARDWARE MANUFACTURER AND/OR VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE HARDWARE MANUFACTURER AND/OR VENDOR.

3. Several Factors Outside the Secure Care System Can Affect its Performance

Secure Care's software, parts and products are designed for operation in a wireless system. However, the range, performance, and predictability of any wireless system, including Secure Care's, is dependent on several factors, including, but not limited to, the following: building structure; environmental extremes (e.g., temperature, earth tremors, air pollution, etc.); the proximity of other wireless devices; the presence of variable speed products; sources of Radio Frequency Interference (RFI); physical orientation and positioning of the equipment; and sources of Electro Static Discharge (ESD). Secure Care cannot be responsible for the effect of these types of factors on operation of its software, parts and products.

4. The Secure Care System Must be Properly Installed

Secure Care's system must be installed, set-up, tested, supported, operated, maintained, repaired and used only in accordance with all manuals and instructions (including the user, installation, technical and other manuals) issued by Secure Care (the "Product Manuals"). It is your responsibility to assure that any person who might be installing, setting-up, testing, supporting, maintaining or repairing the Secure Care system

knows the contents of and has access to the Product Manuals and has successfully completed Secure Care technical training. It is also your responsibility to assure that any person who might be operating or using this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care in-service training. Secure Care can not be responsible for performance problems caused by a failure to follow prescribed and appropriate procedures for installation, set-up, testing, support, operation, maintenance, repair and use.

All adjustable features on new and repaired Secure Care software, parts and products are shipped with “factory default” settings. These “factory default” settings may not comply with building and life safety codes or other applicable laws and regulations in the location where they are installed or operated. Secure Care strongly recommends, therefore, that the settings on all Secure Care software, parts and products be checked and, if necessary, reset to comply with local building and life safety codes and other applicable laws and regulations at the time of any installation, set-up, testing, support, maintenance or repair.

5. Performance of the Secure Care System Software Depends on Proper Maintenance

Secure Care’s system is driven by software. However, the performance and reliability of any software-driven system depends on adequately maintaining the recommended minimum configuration of computing platform, operating systems and applications programs and on regularly performing industry-standard and application-specific backup processes. If recommended minimum configurations of computing platform, operating systems, and applications programs are not adequately maintained, or if appropriate backups are not regularly performed, the software may not drive the system as intended. Secure Care cannot be responsible for operational problems caused by a failure to perform these maintenance and backup procedures.

6. Only a Qualified Service Technician Should Work on a Secure Care System

Secure Care does not authorize, and strongly recommends against, any installation or field replacement of software, parts or products by untrained contractors or facility staff. Such work can be hazardous, can render the system ineffective and will void any Secure Care warranty or liability that might otherwise relate to the system.

Before any software, parts or products which have been designed and manufactured by Secure Care can be safely installed, set-up, tested, supported, maintained or repaired, technical training in accordance with standards established by Secure Care is required. Regardless of how Secure Care’s software, parts or products are obtained, they should not be installed, set-up, tested, supported, maintained or repaired by any person who has not satisfactorily completed that technical training (a “qualified service technician”). When Secure Care’s software, parts or products are sold separately from installation services, it is assumed that only a qualified service technician will conduct any installation, set-up, testing, support, maintenance or repair involving that software, part or products.

7. Any Work Must Comply with Electrical and Life Safety Codes

It is important that any installation, set-up, testing, support, operation, maintenance, repair or use involving the system comply with all local and national electrical and life safety codes. If you have any questions about compliance with those codes, please contact your local authorities.

8. Immediately Have Replacements or Repairs Checked On-Site by a Qualified Service Technician

Secure Care receives and responds to telephone and dial-in inquiries (the “Help Line”) about its software, parts and products for the purpose of discussing users’ experiences with Secure Care’s system, helping users better understand how their systems work, and providing ideas about what may be causing difficulties. However, Secure Care cannot accurately diagnose the cause of any problems or give complete instructions on how to fix problems over the telephone or Internet. The only way to assure that software, parts or products are installed, set-up, tested, supported, maintained or repaired correctly or that a Secure Care system is functioning properly is to have it examined on site by a qualified service technician. In addition, Secure Care software, parts and products cannot be operated or used correctly by anyone who has not successfully completed Secure Care in-service training. Secure Care’s Help Line is not a substitute for on-site diagnosis and servicing by a qualified service technician or for successful completion of Secure Care in-service training. Secure Care strongly recommends that any installation, set-up, testing, support, maintenance or repair of a system that is performed by a person who has not satisfactorily completed technical training in accordance with standards established by Secure Care be immediately checked on-site by a person who has completed that technical training.

WARNING: EVEN SLIGHT MODIFICATIONS TO THE SYSTEM OR CHANGES IN THE OPERATING ENVIRONMENT MAY CAUSE SECURE CARE’S SYSTEM TO MALFUNCTION. THE ONLY WAY TO ASSURE THAT SECURE CARE’S SYSTEM HAS BEEN INSTALLED, SET-UP, TESTED, SUPPORTED, MAINTAINED AND REPAIRED CORRECTLY IS TO HAVE A QUALIFIED SERVICE TECHNICIAN DO THE WORK.

9. The Secure Care System is not a Substitute for Careful Identification and Monitoring by Professional Staff

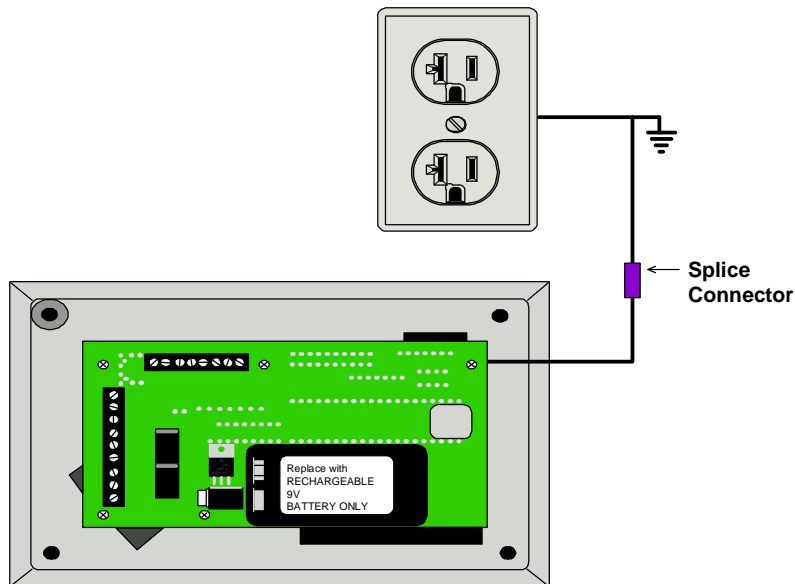
Secure Care’s software, parts and products have been designed to augment a facility’s reasonable procedures for protecting residents and patients. However, no system or combination of procedures and equipment can eliminate all risk or assure complete security. Secure Care’s system is not intended as a substitute for the careful identification and monitoring of residents and patients by a facility’s professional staff.

Advantage 500DE Power and Grounding Requirements

A 110 VAC (220AC) duplex outlet (2 amp) with external ground wire is required within 12 feet (3.7 meters) of each Advantage 500DE Exit location. Proper grounding is critical to the safe operation of the Advantage 500DE system

Note

Do not extend the power supply cord or ground wire attached to the Advantage 500 DE panel. The maximum distance the duplex outlet should be from the Advantage 500DE panel is 12 feet (3.7 meters)





The four (4) corner panel screws are replaced with nylon screws. Part Number H06322908
The bottom two (2) keypad screws are replaced with nylon screws. Part Number H02561904



Any exposed metal that could come in contact with the faceplate or screws from the faceplate needs to be covered with the electrical tape provided. To include the first 1/4" of the inner portion of the mounting box. Part Number H00006241

. TYPICAL SYSTEM INSTALLATION

Note: All life safety and electrical codes must be strictly followed.

1. Seek prior approval from the local life/fire safety officials before installing the advantage 500DE locking system.
2. Identify all equipment to be installed and inspect for any damage that may have resulted during shipment. If damage is found notify the carrier immediately and arrange for inspection. Be sure to retain all packing material.
3. Run all Nurse Station and fire alarm cables.
4. Determine the location of the Advantage 500DE Exit panel and cut holes in the wallboard as needed. Mount surface mount boxes if required.
5. Mount the electromagnetic lock in strict accordance with the manufacturer instructions.
Note: All life safety codes and electrical codes must be strictly followed.
6. Mount the magnetic door contacts on the swing edge of the door.
7. Route all wires into the exit panel box. (Door contact, nurse station, exit panel power, magnetic lock, etc...)
8. Prepare all wires for connection to the Advantage 500DE panel.
9. Determine the location for the Nurse Station and cut hole in wallboard or mount surface mount box as needed.
10. Route Nurse Station cables into the mounting box and prepare wire for connection to the Nurse Station.
11. Make all wiring connections as shown on the following pages.
12. Plug in all power supplies and batteries on the Advantage 500DE Exit panel as well as the Nurse Station.
13. The system is now ready for testing.
14. Once all connections have been made and the equipment tested for proper operation, the facility's fire alarm service company makes the connection to the fire alarm control panel. Note: Up to eight (8) 500DE panels can be interfaced to a single relay in the fire alarm control panel. See the fire alarm connection section of the manual for more details.
15. Test the fire alarm interface connection by placing the fire alarm system into an alarm mode. **All locks should immediately release.**
16. The system should now be operational and your local distributor should provide in-service training.

. Wire Specifications for the 500DE system.

SCP part # 432 four conductor 24 AWG shielded wire should be run from each exit back to the Nurse Station

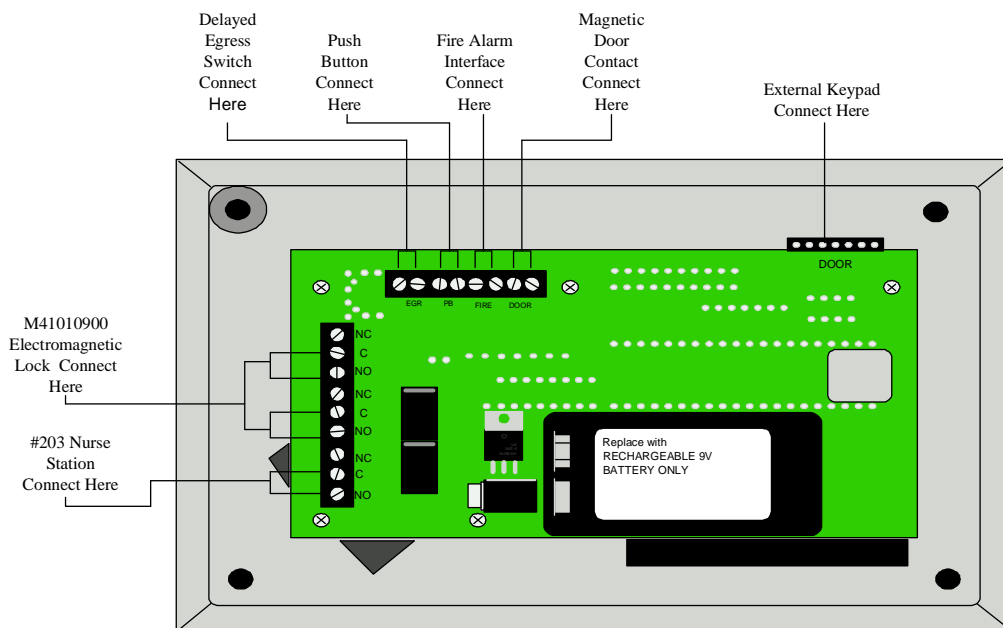
Panel Layout

Standard Operation: The Advantage 500DE panel is normally armed. Any time the door is opened the alarm will sound unless the proper access code is entered into the keypad prior to opening the door. When the A41010900 electromagnetic lock is used the door is normally locked restricting access to authorized staff members.

PM mode of operation: The Advantage 500DE panel can be programmed to be unlocked or disarmed during certain hours of the day, it then will automatically lock and unlock at the specified times. These specific times are programmed into the panel by following the PM programming instructions provided in this manual.

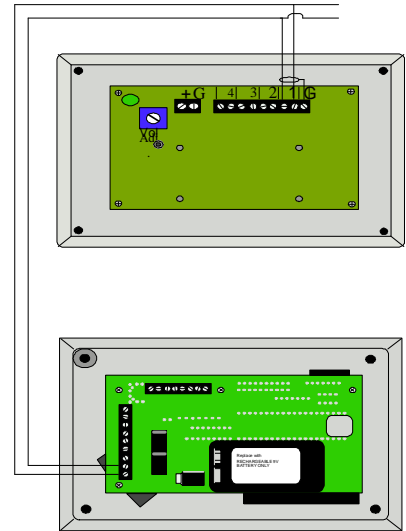
Delayed Egress Timing Control: When used with the A41010900 electromagnetic lock, the Advantage 500DE panel controls the delayed egress function of the system. Per Life Safety Code 101, this feature must be used any time the Advantage 500DE system is used in conjunction with the A41010900 electromagnetic lock on any door which is designated as an emergency exit door. Delayed Egress timing is selectable for 15 or 30 seconds. Note: prior to use local officials must approve 30-second egress timing.

Anti-Tailgate: This feature allows the door to re-arm automatically after an authorized staff member has passed through the door. This prevents unauthorized people from waiting until the staff member passes through the door and exiting without creating an alarm condition.

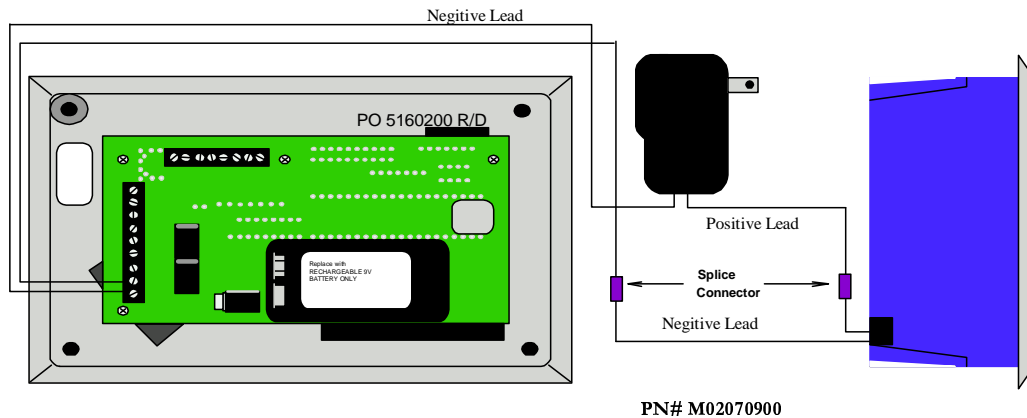


Nurse Station Panel Layout Connection, #203 four position (#204 eight position)

Connect the #432 cable to the Nurse Station relay on the Advantage 500DE and the Input ports on the #203 Nurse Station as shown in the diagram. When the Advantage 500DE Panel alarms the #203 Nurse Station will alarm. When connecting multiple #203 Nurse Stations to the Advantage 1000DE Panel the Nurse Stations must be wired in parallel.

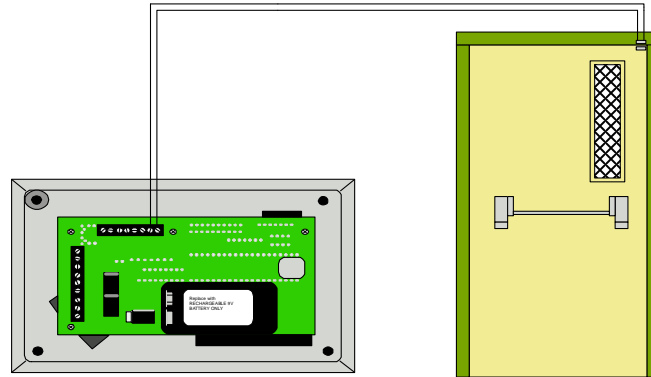


Sounder Connections



Connect the positive lead of the DC transformer to the positive side of the sounder. Connect the negative lead to one side of the Nurse Relay. Run a jumper wire from the other side of the Nurse Relay to the negative side of the sounder.

• Magnetic Door Contact



Using the #427 cable supplied in the kit, twist red and black together, green, and yellow together. This will provide the two- (2) conductors shown in the diagram. Connect red/black to one screw terminal and green/yellow to the other screw terminal and connect the two- (2) conductors to the leads on the magnetic door contacts as shown in the diagram.

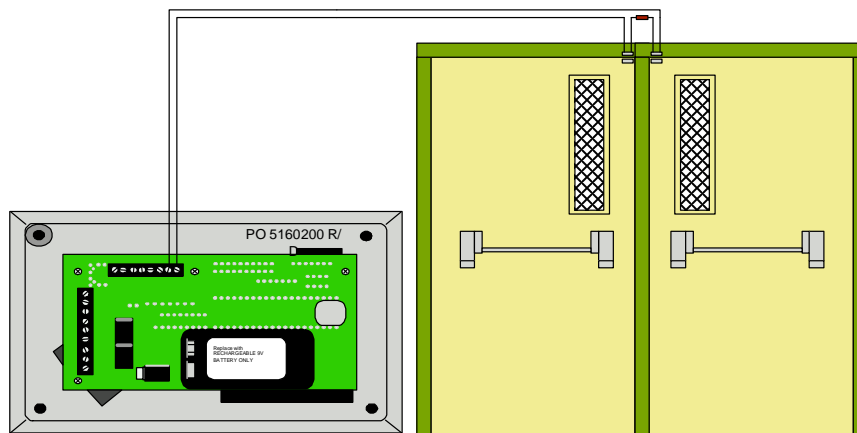
Note: Install the magnetic contacts approx. 1/4 inch (6mm) apart. The magnetic contacts should not touch when the door is closed.

• Connecting 2 sets of Magnetic Door Contacts

Using the #427 cable supplied in the kit, twist red and black together, green, and yellow together. This will provide the two- (2) conductors shown in the diagram. Connect red/black to one screw terminal and yellow/green to the other screw terminal and connect the two- (2) conductors to the leads on the magnetic door contacts as shown in the diagram.

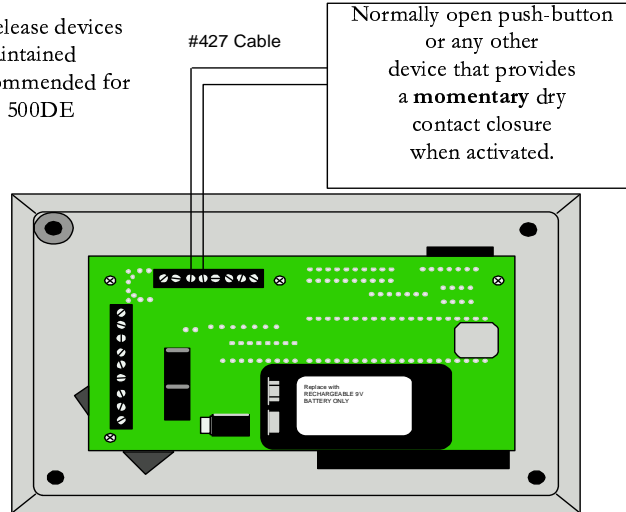
Note: The magnetic door contacts are wired in series.

Note: Install the magnetic contacts approx. 1/4 inch (6mm) apart. The magnetic contacts should not touch when the door is closed.



Connecting a Normally Open push-button to the Advantage 500DE System. (Part # A04150900)

Note: The use of release devices which provide a maintained closure are not recommended for use with Advantage 500DE



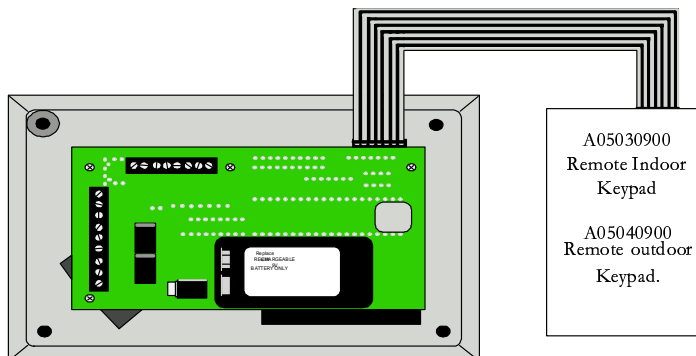
To connect the push-button to the Advantage 500DE System.

Use #427 cable to connect the push-button to the Advantage 500DE panel. When the push-button is activated the escort delay feature is activated and the door will become disarmed for the programmed exit delay. See programming section of this manual for setting and / or changing the escort delay time.

Remote Keypad Connection

When connecting the keypad, if the connector on the exit panel point away from the panel, the ribbon cable must be connected to the keypad and the Advantage 1000DE panel in the same orientation at both ends. (Blue color stripe on the same side.) If the connector runs parallel to the faceplate then the orientation is opposite. (Blue stripe on opposite sides).

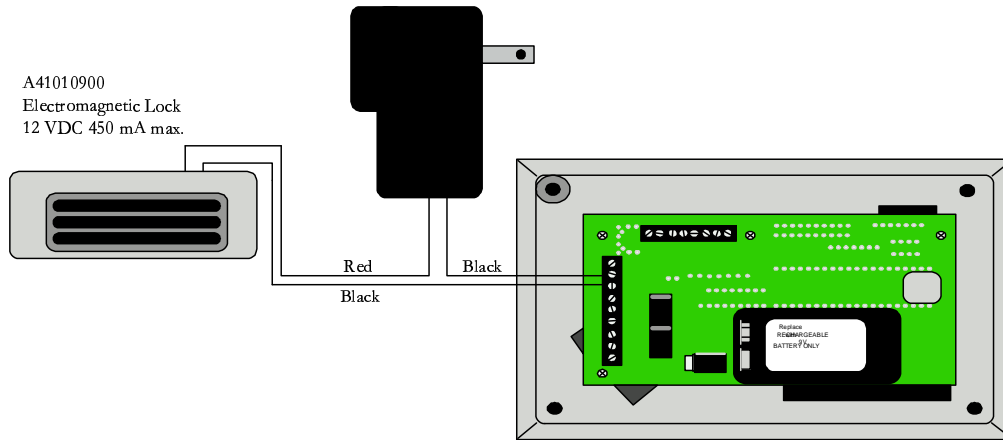
Ribbon Cables
 A05030031 = 02 Feet
 A05030032 = 10 Feet
 A05030033 = 15 Feet
 A05030034 = 30 Feet



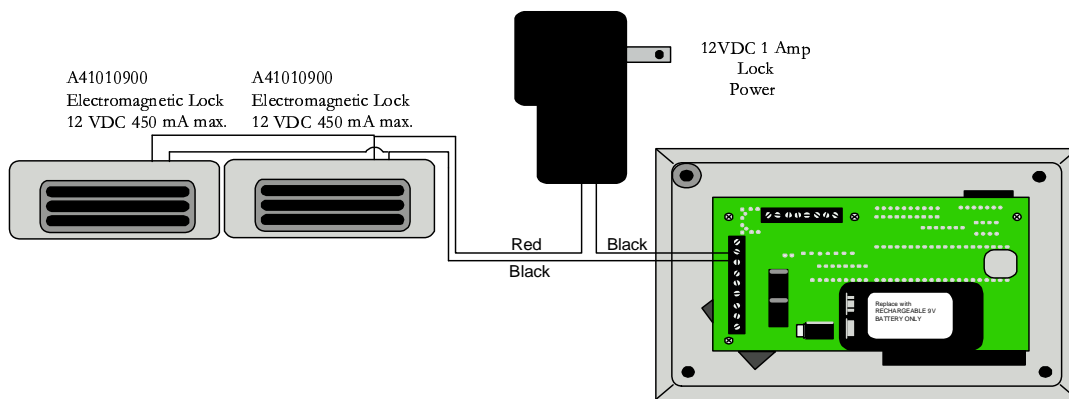
. Electromagnetic Lock Connections

A. Connecting single Electromagnetic lock to the Advantage 500DE panel.

Refer to the manufacturers instructions provided with the lock for proper mounting of the lock. Refer to the diagram below for connection to the Advantage 500DE panel. Use 4 cond. 20 awg. for connection. Use the red and black conductors for power connection. The green and white conductors are to be used for connection of the delayed egress switch. See delayed egress connection section of this manual for details. All applicable electrical and life safety codes must be strictly adhered to when installing the system.



Important Note: When using electromagnetic locks, the system *must be interfaced to the buildings fire alarm control system*. A normally open dry contact relay is required in the fire alarm control panel for connection to the 500DE system. Up to eight 500DE panels can be interfaced to this relay. If your application includes more than 8 units multiple relays are required. See the fire alarm interface section of this manual for more details.

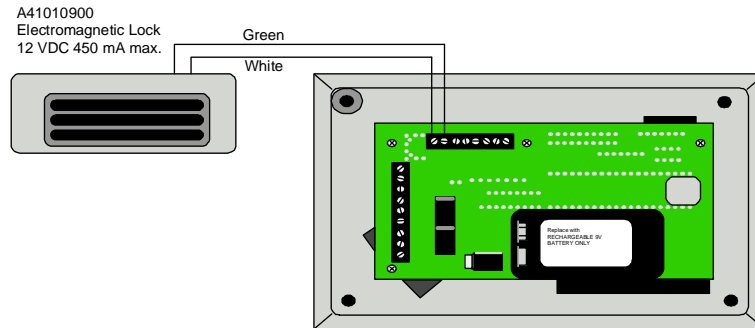


B. Connecting multiple Electromagnetic locks to the Advantage 500DE panel.

Refer to the manufacturers instructions provided with the lock for proper mounting of the lock. Refer to the diagram above for connection to the Advantage 500DE panel. Use four cond. 20 awg. for connection. Use the red and black conductors for power connection. The green and white conductors are to be used for connection of the delayed egress switch. See delayed egress connection section of this manual for details. All applicable electrical and life safety codes must be strictly adhered to when installing the system.

Connecting the Delayed Egress Switch to the Advantage 500DE System (A41010900 Lock only)

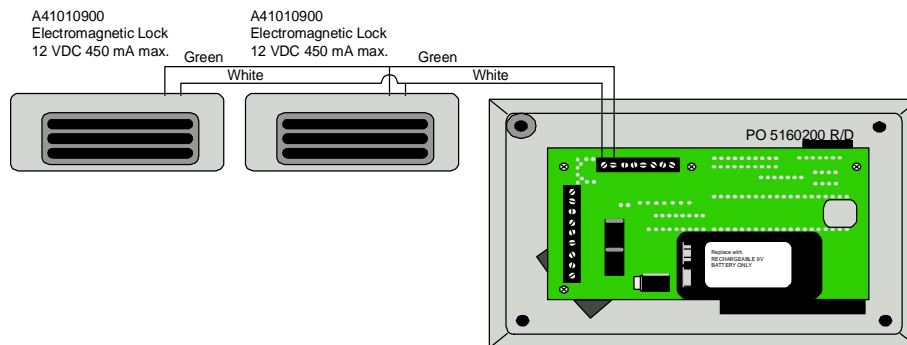
Refer to the manufacturers instructions provided with the lock for proper mounting of the lock. Refer to the diagram below for connection to the Advantage 500DE panel. Use four cond. 20 awg. for connection. The green and white conductors are the to be used for connection of the delayed egress switch. All applicable electrical and life safety codes must be strictly adhered to when installing the systems. Refer to manufacturers instructions for details of proper delayed egress operation.



A. Connecting multiple Delayed Egress Switches to the Advantage 500DE Panel.

Note: Delayed egress switches are wired in parallel.

Refer to the manufacturers instructions provided with the lock for proper mounting of the lock. Refer to the diagram above for connection to the Advantage 500DE panel. Use four cond. 20 awg. for connection. The green and white conductors are the to be used for connection of the delayed egress switch. All applicable electrical and life safety codes must be strictly adhered to when installing the systems. Refer to manufacturers instructions for details of proper delayed egress operation.

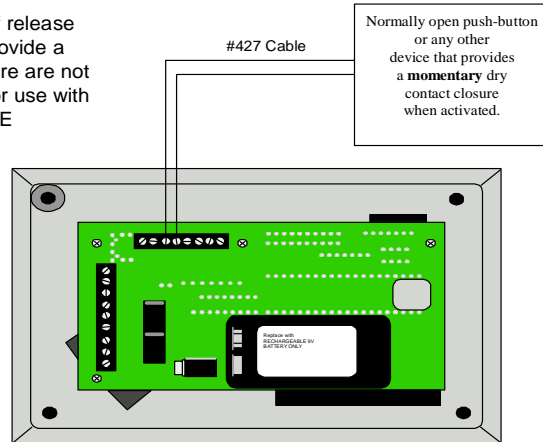


Connecting a Normally Open push-button to the Advantage 500DE System. (Part # A04150900)

Advantage 500DE connection to a momentary exit release device.

When the exit release device is activated, the Advantage 500DE panel will begin the escort delay count down. The escort delay time is variable and can be changed. (See programming instructions provided)

Note: The use of release devices which provide a maintained closure are not recommended for use with Advantage 500DE



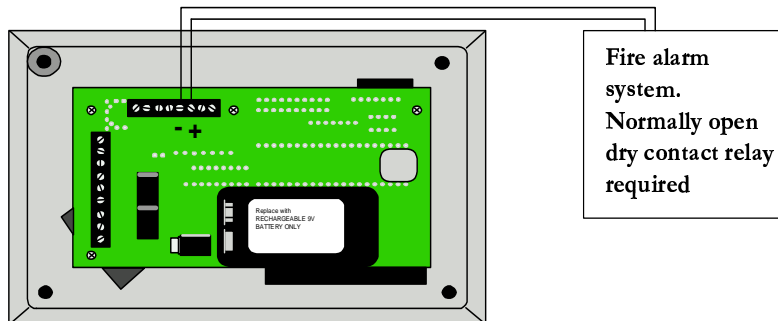
Note: The use of exit release devices which provide a maintained contact closure are not recommended for use with the Advantage 500DE system.

Fire Alarm Connections

A. Connecting the panel to the Fire Alarm control panel.

After completing the fire alarm connection, the fire alarm system must be placed into an alarm condition to verify immediate release of all locks.

Note: Prior to 10/20/97, Nurse Station Panel would alarm during fire alarm condition. After 10/20/97, Nurse Station Panel does not alarm during fire alarm condition.



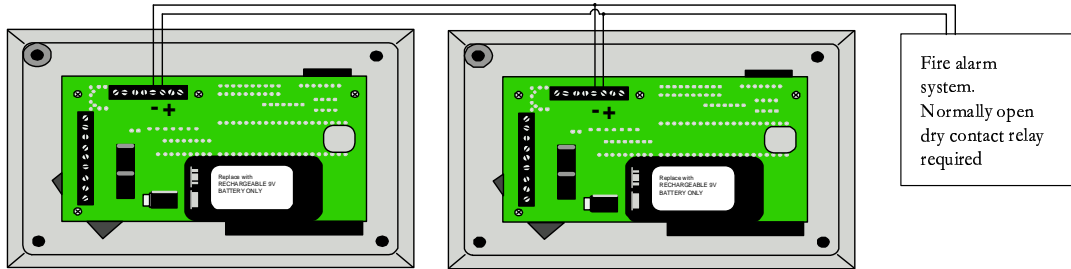
Use # 438 Fire Alarm cables for connection of the Advantage 1000DE to the fire alarm panel. Up to 8 Advantage 1000DE panels can be connected in a parallel to a normally open, dry relay contact in the fire alarm control panel. Per NFPA-101, any locking device installed on a designated emergency exit door must be overridden by the Fire alarm control panel in case of fire alarm activation. *Note: a qualified fire alarm technician must complete Fire alarm connection.*

Do not connect more than 8 panels in parallel to a single fire alarm relay. Doing so could result in failure of the fire alarm release feature during a fire alarm emergency.

B. Connecting multiple Advantage 500DE panels to the Fire Alarm control panel.

After completing the fire alarm connection, the fire alarm system must be placed into an alarm condition to verify immediate release of all locks.

Note: Prior to 10/20/97, Nurse Station would alarm during fire alarm condition. After 10/20/97, Nurse Station Panel does not alarm during fire alarm condition.



Use #438 Fire Alarm cables for connection of the Advantage 500DE to the fire alarm control panel. Up to eight, Advantage 500DE panels can be connected in parallel to a normally open, dry relay contact in the fire alarm control panel. Per NFPA-101 any locking device installed on a designated emergency exit door must be overridden by the fire alarm control panel in case of fire alarm activation.

Do not connect more than 8 panels in parallel to a single fire alarm relay. Doing so could result in failure of the fire alarm release feature during a fire alarm emergency.

. Advantage 500DE Programming Instructions

When removed from the package, the Advantage 500DE is set up to be armed 24 hours per day with a reset code of *234 and an authorized entry / exit escort time of 30 seconds. If connected only to a set of door contacts, it is an access control perimeter alarm. If the 4101SC magnetic lock is connected to the Advantage 500DE, it becomes an access control door locking system.

Primary Reset Code any 3 digits preceded by * ***234**
To change the primary reset code, enter *567 (secondary code) *9876543210#xxx#, one beep should be heard.
The xxx is the new three-digit number to be used.

Secondary Code Any 3 digits preceded by * ***567**
To change the secondary reset code, enter *567 (secondary code) *9876543211#xxx#, one beep should be heard.
The xxx is the new three-digit number to be used.

Authorized Entry Time 15, 30, 60, or 120 seconds **30 Seconds**
To change, enter *567 (secondary code) * then the corresponding number (hold for 1 Beep)
1= 15 seconds 2= 30 seconds 3= 60 seconds 4= 120 seconds

PM Program Enable/Disable **Disabled**
To enable PM Program enter *567 (secondary code) *7 hold until 4 beeps are heard.
To disable PM Program enter *567 (secondary code) *8 hold until 1 beep is heard.

Latching Delayed Egress: Enabled or Disabled. **Disabled**
To enable enter *567 *0 holding until 4 beeps are heard. To disable enter *567 *0
Holding until one beep is heard.

Toggle On /Toggle Off system is Armed or Disarmed **Armed**
To toggle off enter *567 (secondary code) *6 holding until 4 beeps are heard
To toggle on enter *567 (secondary code) *6 holding until 1 beep is heard

. Advantage 500DE Programming Instructions (Continued)

If the Green LED is on, you can go through the door without causing an alarm.

If the Red LED is on, either the door is locked or armed in which case an alarm will occur if the door is opened. However, if the primary or secondary reset code is entered, you may open the door without creating an alarm.

The Anti-Tailgate feature is always enabled. This feature automatically rearms the system when the door is closed following an authorized entry or exit regardless of how much time is left to the Authorized entry time.

A. Option: Armed 24 hours per day, seven days per week

Programming Sequence, no programming required. This is factory default condition.

B. Option: To program the 500DE to have the same arm and disarm times 7 days a week.

1. Enter the programming by pressing *567 *987654321 when you reach the 1 hold the button pressed until you hear the panel beep once.
2. Enter the current day of the week. 1 for Monday, 2 for Tuesday, 3 for Wednesday, 7 for Sunday
You will hear 2 beeps.
3. Enter the current time of day, in military time. Example 2:03 PM would be 1403.
You will hear 3 beeps.
4. Enter 0, this programs all days of the week the same.
You will hear 1 beep.
5. Enter the time you want the Exit to disarm. Example 7:00 AM would be 0700.
You will hear 2 beeps.
6. Enter the time you want the Exit to arm. Example 5:00 PM would be 1700.
You will hear 3 beeps.
7. To exit programming, press *.
You will hear 4 beeps.
8. To activate the new PM Mode enter *567 *7 holding the 7 till you hear 4 beeps. This may take up to 10 seconds, to hear the beeps.

C. Option: To program the 500DE to have the same arm and disarm times during the week, and the weekend armed 24 hours.

1. Enter the programming by pressing *567 *987654321 when you reach the 1 hold the button pressed until you hear the panel beep once.
2. Enter the current day of the week. 1 for Monday, 2 for Tuesday, 3 for Wednesday, 7 for Sunday
You will hear 2 beeps.
3. Enter the current time of day, in military time. Example 9:17 PM would be 2117.
You will hear 3 beeps.
4. Enter the day of the week to be programmed, 1 for Monday.
You will hear 1 beep.
5. Enter the time of day the system will disarm itself-- use military time
You will hear 2 beeps.
6. Enter the time of day the system will arm itself-- use military time
You will hear 3 beeps.
7. Continue using steps 4 through 6 until all days of the week have been programmed.
8. To exit programming mode press *
You will hear 4 beeps

D. Option: Different days have different programs (one per day)

1. Enter the programming by pressing *567 *987654321 when you reach the 1 hold the button pressed until you hear the panel beep once.
2. Enter the current day of the week. 1 for Monday, 2 for Tuesday, 3 for Wednesday, 7 for Sunday
You will hear 2 beeps.
3. Enter the current time of day, in military time. Example 9:17 PM would be 2117.
You will hear 3 beeps.
4. Enter the day of the week to be programmed, 1 for Monday.
You will hear 1 beep.
5. Enter the time of day the system will disarm itself-- use military time
You will hear 2 beeps.
6. Enter the time of day the system will arm itself-- use military time
You will hear 3 beeps.
7. Continue using steps 4 through 6 until all days of the week have been programmed.
8. To exit programming mode press *
You will hear 4 beeps

. Advantage 500DE Perimeter Access Control

Verify that all wiring connections are complete and wired as shown in the diagrams.

The Advantage 500DE panel should be on and the red LED on.

Open the door. The Advantage 500DE panel should alarm. The green and red LED's will flash and an audible alarm will sound from the Advantage 500DE panel. The #203 Nurse Station will also alarm if your system is so equipped. Close the door.

Enter the reset code into the keypad on the Advantage 500DE panel.

The factory default reset code is *234. This code can be changed by following the programming instructions in this manual.

The Advantage 500DE panel should again be in the armed state with the red LED on.

A. To test the Escort feature.

Enter the reset code into the keypad on the Advantage 500DE panel, the red LED should turn off and the green LED should turn on. Open the door. No alarm condition should be activated. Close the door.

B. To test the Anti-Tailgate feature.

Enter the reset code into the keypad on the Advantage 500DE panel, the red LED should turn off and the green LED should turn on. Open the door. No alarm condition should be activated at this point. Now close the door. The red LED should immediately turn on and the Advantage 500DE panel should be in the armed mode.

C. To test the Remote Keypad.

If a remote keypad has been installed with the Advantage 500DE panel, repeat steps 6 and 7 using the remote keypad.

D. To test the Remote Push-button.

If a remote Push-button has been installed with the Advantage 500DE panel, repeat steps 6 and 7 using the remote Push-button as the keypad.

. Advantage 500DE Delayed Egress Magnetic Locking System

Verify that all wiring connections are complete and wired as shown in the diagrams.

The Advantage 500DE panel red LED should be on and the door should be armed and secured by the magnetic lock.

A. To test the Escort Feature.

Enter the reset code into the keypad on the Advantage 500DE panel, the red LED should turn off and the green LED should turn on. Open the door. No alarm condition should be activated. Close the door. The red LED on the Advantage 500DE panel should turn on and the panel should return to the armed mode.

B. To test the Anti-Tailgate Feature.

Enter the reset code into the keypad on the Advantage 500DE panel, the red LED should turn off and the green LED should turn on. Open the door. No alarm condition should be activated at this point. Now close the door. The red LED should immediately turn on and the Advantage 500DE panel should be in the armed mode. This is the Anti-Tailgate feature.

C. To test the Delayed Egress Feature.

With the door in the armed mode, press on the opening hardware of the door for a continuous 3 seconds, the Advantage 500DE panel should begin to emit an audible indication that the delayed egress feature of the lock has been activated. Wait 12 seconds, the door should unlock and open if pushed upon. Close the door. Enter the reset code into the keypad. The Advantage 500DE panel should reset and return to the armed mode.

D. To test the Door Status Feature.

Enter the reset code into the keypad on the Advantage 500DE panel, the red LED should turn off and the green LED should turn on. Open the door. No alarm condition should be activated at this point. Keep the door open for 30 or more seconds. The Advantage 500DE panel should go into an alarm mode. Close the door and enter the reset code into the keypad. The Advantage 500DE panel should now be in the armed mode with the red LED on.

E. To test the Fire Alarm Release Feature.

Place the fire alarm system into the alarm mode and verify that all locks release. The Advantage 500DE panels should be in the fire alarm release alarm condition.

All other features of the Advantage 500DE panel should be tested as described in the first section of this test procedure.

Replacement Parts List

Part # Description

<u>1536</u>	<u>9VDC 120mA (Rechargeable Battery)</u>
<u>1985</u>	<u>9VDC 200mA (Plug in power supply)</u>
<u>1922</u>	<u>N/C Door Contacts</u>
<u>A41011900</u>	<u>Locknetics Electromagnetic Lock</u>
<u>A41012900</u>	<u>Dortronics Electromagnetic Lock</u>
<u>A41010913</u>	<u>Dortronics Egress switch (Rocker Type)</u>
<u>A04150900</u>	<u>Normally Open Push-button</u>
<u>A05160900</u>	<u>Advantage 500DE Exit Panel</u>
<u>A05030031</u>	<u>02 Foot Ribbon Cables</u>
<u>A05030032</u>	<u>10 Foot Ribbon Cables</u>
<u>A05030033</u>	<u>15 Foot Ribbon Cables</u>
<u>A05030034</u>	<u>30 Foot Ribbon Cables</u>
<u>A02070900</u>	<u>Sounder</u>
<u>A19850912</u>	<u>Power Supply For Sounder</u>
<u>H00006240</u>	<u>GS-2A Grommet Strip</u>
<u>H06322908</u>	<u>6/32 Nylon Screw 1/2"</u>
<u>H02561904</u>	<u>2/56 Nylon Screw 1/4"</u>
<u>H00006241</u>	<u>Electrical Tape Grey</u>

Available special software Versions

A05166811 1 Second Egress

A05166814 Pager Variant

. **Electrical Specifications**

Input Power 9 VDC, 200mA Plug in Wall Adapter

Backup power 9 VDC 120mAh (Rechargeable Battery)

Relay Electrical Specs. 30 VDC, 1 amp max.

Push-button normally open switch

Lock Voltage 12 VDC 450mA max.

Fire Alarm Normally open closure on alarm

External Keypad Connector

3 form C dry contacts

. **Mounting Box**

Flush Mount Box A10000210

Dimensions 3 1/2" x 5 3/8"

Surface Mount Box 401

Dimensions 4 1/2" x 6 3/8"

GENERAL PRODUCT WARRANTY STATEMENT

BY PERMITTING INSTALLATION OR BY MAKING USE OF ANY PRODUCT OR SERVICE DESIGNED OR MANUFACTURED BY SECURE CARE PRODUCTS, INC. ("SECURE CARE") (INCLUDING SUPPORT SERVICES, MAINTAINED SOFTWARE AND MAJOR RELEASES, WHETHER OR NOT IT IS COVERED BY ANY SOFTWARE MAINTENANCE OR LICENSE AGREEMENT) ("THIS PRODUCT"), YOU ACKNOWLEDGE THAT YOU HAVE READ ALL THE TERMS AND CONDITIONS OF THIS GENERAL PRODUCT WARRANTY STATEMENT, THAT YOU UNDERSTAND THEM, AND THAT YOU AGREE TO BE BOUND BY THEM. YOU UNDERSTAND THAT, IF YOU PURCHASED THIS PRODUCT FROM ANY AUTHORIZED DISTRIBUTOR OF SECURE CARE, THAT DISTRIBUTOR IS NOT SECURE CARE'S AGENT AND IS NOT AUTHORIZED TO MAKE ANY REPRESENTATIONS OR WARRANTIES OR TO AGREE TO ANY TERMS OR CONDITIONS WHICH ARE DIFFERENT FROM ANYTHING EXPRESSLY SET FORTH IN THIS GENERAL PRODUCT WARRANTY STATEMENT.

If you do not agree to the terms and conditions of this General Product Warranty Statement, do not permit the installation or make use of this Product and promptly return this Product to the place where you obtained it for a full refund. If you have any difficulty obtaining a refund, please contact Secure Care at the telephone number provided in Section 2.B below.

1. Notices

A) ALL LOCKS USED WITH THE SECURE CARE SYSTEM ARE DESIGNED, MANUFACTURED, LABELED AND DELIVERED SOLELY BY AN INDEPENDENT VENDOR OVER WHOM SECURE CARE HAS NO CONTROL AND FOR WHOSE ACTIONS OR FAILURES TO ACT SECURE CARE DISCLAIMS ALL RESPONSIBILITY. REGARDLESS OF WHETHER THE LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE, SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH LOCKS CARRY SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE LOCKS WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE LOCKS AND/OR THEIR USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE INDEPENDENT VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE LOCKS AND/OR THEIR USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE INDEPENDENT VENDOR.

B) IF YOU PURCHASE COMPUTER HARDWARE THROUGH SECURE CARE AND REQUEST THAT SECURE CARE SOFTWARE BE INSTALLED AND TESTED ON THAT HARDWARE AT THE FACTORY, SECURE CARE WARRANTS ONLY THAT THE HARDWARE AND THE SOFTWARE PACKAGES WERE INSTALLED, SET-UP AND TESTED PRIOR TO SHIPMENT IN ACCORDANCE WITH ALL SECURE CARE PRODUCT MANUALS AND THAT, AT THE TIME THE HARDWARE AND THE SOFTWARE PACKAGES WERE FINALLY INSPECTED AT THE FACTORY, THEY WERE PERFORMING (SUBJECT TO SECURE CARE'S SPECIFIED TOLERANCES) IN ACCORDANCE WITH SECURE CARE'S SPECIFICATIONS. SECURE CARE WILL NOT BE RESPONSIBLE FOR ANY DEFECTS IN OR PROBLEMS CAUSED BY THE HARDWARE, ALL CLAIMS FOR WHICH MUST BE MADE TO THE HARDWARE MANUFACTURER AND/OR VENDOR. SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS WITH RESPECT TO THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM THE FACT THAT SUCH HARDWARE CARRIES SECURE CARE'S LOGO OR NAME OR ANY OTHER TRADEMARK, SERVICE MARK OR TRADE NAME USED OR CLAIMED BY SECURE CARE OR FROM THE DELIVERY OR INSTALLATION OF THE HARDWARE WITH SECURE CARE SOFTWARE, PARTS AND/OR PRODUCTS OR FROM A COURSE OF DEALING OR USAGE IN TRADE. ALL RESPONSIBILITY FOR DESIGNING, MANUFACTURING, LABELING AND WARNING OF HIDDEN DEFECTS OR DANGERS IN THE HARDWARE AND/OR ITS USE WITH AND OPERATION IN THE SECURE CARE SYSTEM RESTS EXCLUSIVELY WITH THE HARDWARE MANUFACTURER AND/OR VENDOR, AND ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES ARISING FROM THE HARDWARE AND/OR ITS USE WITH OR OPERATION IN THE SECURE CARE SYSTEM SHALL BE MADE SOLELY AGAINST THE HARDWARE MANUFACTURER AND/OR VENDOR.

C) Secure Care's software, parts and products are designed for operation in a wireless system. However, the range, performance, and predictability of any wireless system, including Secure Care's, is dependent on several factors, including, but not limited to, the following: building structure; environmental extremes (e.g., temperature, earth tremors, air pollution, etc.); the proximity of other wireless devices; the presence of variable speed products; sources of Radio Frequency Interference (RFI); physical orientation and positioning of the equipment; and sources of Electro Static Discharge ("ESD"). Secure Care cannot be responsible for the effect of these types of factors on operation of its software, parts and products.

D) This Product must be installed, set-up, tested, supported, operated, maintained, repaired and used only in accordance with all manuals and instructions (including the user, installation, technical and other manuals) issued by Secure Care (the "Product Manuals"). It is your responsibility to assure that any person who might be installing, setting-up, testing, supporting, maintaining or repairing this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care technical training. It is also your responsibility to assure that any person who might be operating or using this Product knows the contents of and has access to the Product Manuals and has successfully completed Secure Care in-service training. If you do not have the Product Manuals or if you have any questions regarding

this Product and/or its installation, set-up, testing, support, operation, maintenance, repair or use, please call Secure Care at the telephone number provided in section 2.B below. Secure Care cannot be responsible for performance problems caused by a failure to follow published and appropriate procedures for installation, set-up, testing, support, operation, maintenance, repair and use.

All adjustable features on new and repaired Secure Care software, parts and products are shipped with "factory default" settings. These "factory default" settings may not comply with building and life safety codes or other applicable laws and regulations in the location where they are installed or operated. Secure Care strongly recommends, therefore, that the settings on all Secure Care software, parts and products be checked and, if necessary, reset to comply with local building and life safety codes and other applicable laws and regulations at the time of any installation, set-up, testing, support, maintenance or repair.

E) Secure Care's system is driven by software. However, the performance and reliability of any software-driven system depends on adequately maintaining the recommended minimum configuration of computing platform, operating systems and applications programs and on regularly performing industry-standard and application-specific backup processes. If recommended minimum configurations of computing platform, operating systems, and applications programs are not adequately maintained, or if appropriate backups are not regularly performed, the software may not drive the system as intended. Secure Care cannot be responsible for operational problems caused by a failure to perform these maintenance and backup procedures.

F) Secure Care does not authorize, and strongly recommends against, any installation or field replacement of software, parts or products by untrained contractors or facility staff. Such work can be hazardous, can render the system ineffective and will void any Secure Care warranty or liability that might otherwise relate to the system.

Before any software, parts or products, which have been designed and manufactured by Secure Care can be safely installed, set-up, tested, supported, maintained or repaired, technical training in accordance with standards established by Secure Care is required. Regardless of how Secure Care's software, parts or products are obtained, they should not be installed, set-up, tested, supported, maintained or repaired by any person who has not satisfactorily completed that technical training (a "qualified service technician".) When Secure Care's software, parts or products are sold separately from installation services, it is assumed that only a qualified service technician will conduct any installation, set-up, testing, support, maintenance or repair involving that software, part or products.

G) It is important that any installation, set-up, testing, support, operation, maintenance, repair or use involving the system comply with all local and national electrical and life safety codes. If you have any questions about compliance with those codes, please contact your local authorities.

H) Secure Care receives and responds to telephone and dial-in inquiries (the "Help Line") about its software, parts and products for the purpose of discussing users' experiences with Secure Care's system, helping users better understand how their systems work, and providing ideas about what may be causing difficulties. However, Secure Care cannot accurately diagnose the cause of any problems or give complete instructions on how to fix problems over the telephone or Internet. The only way to assure that software, parts or products are installed, set-up, tested, supported, maintained or repaired correctly or that a Secure Care system is functioning properly is to have it examined on site by a qualified service technician. In addition, Secure Care software, parts and products cannot be operated or used correctly by anyone who has not successfully completed Secure Care in-service training. Secure Care's Help Line is not a substitute for on-site diagnosis and servicing by a qualified service technician or for successful completion of Secure Care in-service training. Secure Care strongly recommends that any installation, set-up, testing, support, replacement, maintenance or repair of a system that is performed by a person who has not satisfactorily completed technical training in accordance with standards established by Secure Care be immediately checked on-site by a person who has completed that technical training.

WARNING: EVEN SLIGHT MODIFICATIONS TO THE SYSTEM OR CHANGES IN THE OPERATING ENVIRONMENT MAY CAUSE SECURE CARE'S SYSTEM TO MALFUNCTION. THE ONLY WAY TO ASSURE THAT SECURE CARE'S SYSTEM HAS BEEN INSTALLED, SET-UP, TESTED, SUPPORTED, MAINTAINED, AND REPAIRED CORRECTLY IS TO HAVE A QUALIFIED SERVICE TECHNICIAN DO THE WORK.

I) Secure Care's software, parts and products have been designed to augment a facility's reasonable procedures for protecting residents and patients. However, no system or combination of procedures and equipment can eliminate all risk or assure complete security. Secure Care's system is not intended as a substitute for the careful identification and monitoring of residents and patients by a facility's professional staff.

2. Limited Warranty

A) SUBJECT TO THE LIMITATIONS SET FORTH IN THIS GENERAL PRODUCT WARRANTY STATEMENT (AS AMENDED FROM TIME TO TIME BY SECURE CARE IN ITS ABSOLUTE DISCRETION), AND UNLESS A DIFFERENT PERIOD IS SPECIFIED IN WRITING BY SECURE CARE FOR A PARTICULAR PRODUCT OR SERVICE, SECURE CARE WARRANTS THAT THIS PRODUCT (SUBJECT TO SECURE CARE'S SPECIFIED TOLERANCES AND EXCLUDING ANY EXPENDABLE ITEMS), IF SOLD BY SECURE CARE TO AN AUTHORIZED SECURE CARE DISTRIBUTOR, SHALL CONFORM TO THE SPECIFICATIONS WHICH ACCOMPANY THIS PRODUCT FOR A PERIOD OF ONE (1) YEAR FROM THE DATE OF DELIVERY OF THIS PRODUCT BY SECURE CARE TO A COMMON CARRIER, F.O.B. SECURE CARE'S MANUFACTURING FACILITY IN CONCORD, NEW HAMPSHIRE OR, IN THE CASE OF SERVICES, FROM THE DATE OF FIRST PROVISION OF SUCH SERVICES. THIS WARRANTY DOES NOT EXTEND TO AND IS NOT FOR THE BENEFIT OF ANY PERSON OTHER THAN AN AUTHORIZED SECURE CARE DISTRIBUTOR WHO PURCHASES THIS PRODUCT FROM SECURE CARE, ANY SUB-DISTRIBUTOR THEREOF AND/OR THE CUSTOMER TO WHOM THIS PRODUCT IS FIRST PROVIDED FOR USE, BY SECURE CARE, AN AUTHORIZED SECURE CARE DISTRIBUTOR OR ANY SUB-DISTRIBUTOR THEREOF. IN THE EVENT THAT THIS PRODUCT DOES NOT COMPLY WITH THIS WARRANTY, SECURE CARE WILL, AT ITS OPTION, EITHER REPAIR OR REPLACE THIS PRODUCT OR REFUND THE PURCHASE PRICE, PROVIDED THAT THIS PRODUCT IS RETURNED AS PROVIDED IN SECTION 2.B BELOW. REPLACEMENT OF THIS PRODUCT UNDER WARRANTY WILL NOT EXTEND THE ORIGINAL WARRANTY PERIOD.

Secure Care will also, at its option, either repair or replace this Product after the warranty has expired, for an additional charge, provided that this Product is returned as provided in Section 2.B below. If Secure Care repairs or replaces this Product after the warranty has expired, the terms of the warranty set forth in this Section 2.A for a new Product will apply to the repaired or replaced Product, with the exception that the term will run for ninety (90) days from the date of repair or replacement.

Repair may include the replacement of parts and products with functionally equivalent, reconditioned parts or products. Any part or product replaced by Secure Care will become the property of Secure Care upon replacement.

B) Warranty service is available by contacting Secure Care at 800-451-7917 and obtaining a Return Authorization Number. No Product may be returned to Secure Care without first obtaining a Return Authorization Number. When this Product is returned to Secure Care, please include the Return Authorization Number and a detailed written description of the problem. Issuance of a Return Authorization Number by Secure Care will not constitute an admission that there is a problem with the Product being returned, that any problem is covered by warranty or that Secure Care has any responsibility to repair, replace, make refunds for or pay claims, costs, damages or liabilities connected with the Product being returned.

NOTE: Transmitters are not repaired, nor is the warranty extended, beyond the expiration date.

If this Product is returned to Secure Care for any reason, you will retain title (unless and until a part or product is replaced, in which case you will obtain title to the replacement part or product at the time of replacement), the risk of loss, and the obligation to pay all costs of shipping, storage and other charges and obligations relating to this Product.

C) EXCEPT AS STATED IN THIS SECTION 2, SECURE CARE DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, WITH RESPECT TO THE WHOLE OR ANY PART OF THIS PRODUCT, INCLUDING, WITHOUT LIMITATION, ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND/OR NON-INFRINGEMENT. SECURE CARE ALSO DISCLAIMS ALL OBLIGATIONS THAT MIGHT OTHERWISE ARISE OR BE IMPLIED FROM A COURSE OF DEALING OR USAGE IN TRADE.

3. Limitations of Liability

A) REGARDLESS OF THE FORM OF ANY CLAIM OR ACTION, SECURE CARE'S TOTAL LIABILITY TO ALL PERSONS, WHETHER SINGLY OR TOGETHER, FOR ALL OCCURRENCES COMBINED, FOR CLAIMS, COSTS, DAMAGES OR LIABILITIES BASED ON ANY CAUSE WHATSOEVER AND ARISING FROM OR IN CONNECTION WITH THIS PRODUCT, OR THE MANUFACTURE, DISTRIBUTION, PROMOTION, SALE, INSTALLATION, SET-UP, TESTING, SUPPORT, MAINTENANCE, OPERATION, SERVICING, USE OR PERFORMANCE OF THIS PRODUCT, OR FROM OR IN CONNECTION WITH ANY DELAY OR FAILURE IN PROVIDING THIS PRODUCT, SHALL NOT EXCEED THE AGGREGATE PRICE (WITHOUT INTEREST) PAID TO SECURE CARE FOR THIS PRODUCT.

B) IN NO EVENT SHALL SECURE CARE BE LIABLE TO ANYONE FOR ANY LOSS OF DATA, LOSS OF PROFITS OR LOSS OF USE OF THIS PRODUCT OR ANY EQUIPMENT, OR FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE, MULTIPLE, OR OTHER DAMAGES, ARISING FROM OR IN CONNECTION WITH THE MANUFACTURE, DISTRIBUTION, PROMOTION, SALE, INSTALLATION, SET-UP, TESTING, SUPPORT, MAINTENANCE, OPERATION, SERVICING, USE OR PERFORMANCE OF THIS PRODUCT OR FROM OR IN CONNECTION WITH ANY DELAY OR FAILURE IN PROVIDING OR DELIVERING THIS PRODUCT.

C) IN NO EVENT SHALL SECURE CARE BE LIABLE TO ANYONE FOR ANY CLAIMS, COSTS, DAMAGES OR LIABILITIES CAUSED BY: (I) ANY DISTRIBUTOR'S FAILURE TO PERFORM ITS OBLIGATIONS AND RESPONSIBILITIES UNDER A DISTRIBUTOR AGREEMENT WITH SECURE CARE; (II) IMPROPER OR DEFECTIVE PROMOTION, DISTRIBUTION, SALE, INSTALLATION, SET-UP, TESTING, SUPPORT, MAINTENANCE OR REPAIR OF THIS PRODUCT, INCLUDING WORK PERFORMED, WITHOUT SECURE CARE'S PRIOR WRITTEN CONSENT IN ITS ABSOLUTE DISCRETION, BY A PERSON WHO HAS NOT SATISFACTORILY COMPLETED SECURE CARE TECHNICAL TRAINING, OR IN A MANNER NOT CONSISTENT WITH SECURE CARE TECHNICAL TRAINING; (III) IMPROPER OR DEFECTIVE OPERATION OR USE OF THIS PRODUCT BY A

PERSON WHO HAS NOT SUCCESSFULLY COMPLETED SECURE CARE IN-SERVICE TRAINING, OR IN A MANNER NOT CONSISTENT WITH SECURE CARE IN-SERVICE TRAINING; (IV) SUPPLY OF THIS PRODUCT BY A DISTRIBUTOR FOR USE IN, OR THE USE OF THIS PRODUCT IN, ANY SYSTEM OR CONFIGURATION NOT DESIGNED TO SECURE CARE STANDARDS OR IN WHICH A DISTRIBUTOR OR ANY THIRD PARTY HAS SUBSTITUTED MATERIALS AND/OR GOODS NOT SPECIFIED BY SECURE CARE; OR (V) DETERIORATION OF THIS PRODUCT DURING STORAGE.

D) YOU AGREE TO INDEMNIFY AND HOLD SECURE CARE HARMLESS FROM ALL CLAIMS, COSTS, DAMAGES AND LIABILITIES ASSERTED BY ANYONE FOR ANY DAMAGES THAT ARE EXCLUDED AND WAIVED, OR ARE INTENDED TO BE EXCLUDED AND WAIVED, BY THIS SECTION 3, OR WHICH ARE IMPOSED BY LAW ON BEHALF OF ANYONE BUT WHICH ARE NOT EXPRESSLY STATED IN THIS GENERAL PRODUCT WARRANTY STATEMENT.

E) THE EXCLUSIONS, WAIVERS AND LIMITATIONS ON CLAIMS, COSTS, DAMAGES AND LIABILITIES AND ANY RIGHTS OF INDEMNIFICATION SET FORTH IN THIS SECTION 3 SHALL BE ENFORCEABLE TO THE MAXIMUM EXTENT ALLOWED BY LAW AND SHALL NOT BE EXPANDED OR NEGATED IN ANY RESPECT BY SECURE CARE'S OPERATION OF A "HELP LINE" TO RECEIVE AND RESPOND TO TELEPHONE OR DIAL-IN INQUIRES ABOUT THIS PRODUCT, BY ANY COMMUNICATIONS THROUGH THAT "HELP LINE" OR BY ANY ACTIONS TAKEN BY ANYONE FOLLOWING COMMUNICATIONS WITH SECURE CARE OVER SUCH "HELP LINE."

4. Governing Law and Arbitration

A) This General Product Warranty Statement, and all questions arising out of or relating to it, shall be governed by and construed in accordance with the laws of the State of New Hampshire, without giving effect to the conflict of laws provisions thereof, and excluding the United Nations Convention on Contracts for the International Sale of Goods, the 1974 Convention on the Limitation Period on the International Sale of Goods (the "1974 Convention"), and the Protocol amending the 1974 Convention, done at Vienna April 11, 1980.

B) Any dispute, controversy or claim arising out of or relating to this General Product Warranty Statement shall be resolved by arbitration. Regardless of the amount in dispute, the arbitration shall be conducted by a single arbitrator selected by the parties or, if they cannot agree, by a single arbitrator selected in accordance with the Commercial Arbitration Rules of the American Arbitration Association without regard to the amount in dispute. The arbitration shall be conducted in English, in accordance with the Commercial Arbitration Rules of the American Arbitration Association, in Concord, New Hampshire. The decision of the arbitrator shall be binding and enforceable by any state or federal court in New Hampshire, and you hereby consent to the personal jurisdiction of any state or federal court in New Hampshire for that purpose. The expense of the arbitration (excluding each side's own attorneys' fees, costs, and related expenses) shall initially be paid in equal shares by each side, but the total of such expenses plus any award of attorneys' fees, cost and expenses shall finally be paid by the parties as the arbitrator determines. Nothing in this Section 4.B shall preclude Secure Care from seeking provisional or equitable relief from any appropriate court to protect its rights prior to, pending or in the absence of such arbitration proceedings.

5. Severability

The invalidity or unenforceability of any provision of this General Product Warranty Statement shall not affect the validity or enforceability of any other provision hereof.

6. Waiver

No term or condition of this General Product Warranty Statement may be waived except in writing signed by Secure Care. A waiver on one or more occasions of any term or condition of this General Product Warranty Statement shall not constitute or be deemed to be a waiver of such term or condition on any other occasion. No delay or failure of Secure Care to exercise any right or remedy under this General Product Warranty Statement will operate as a waiver thereof; no failure to enforce or insist upon compliance with any provision of this General Product Warranty Statement on any one occasion shall be deemed to be a waiver of Secure Care's right to do so on another occasion; and no course of dealing will constitute a waiver, alteration, limitation or expansion of any of the parties' rights and obligations under this General Product Warranty Statement.